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CAN AI HELP HUMAN DECISIONS: A FINANCE PERSPECTIVE IN DIGITAL TRANSITION





TWO QUESTIONS

- Al is widely used in the financial market:
 - Processing Financial Information: from traditional numerical data to text, images, and videos, AI handles more complex information.
 - Assisting in Financial Decisions: selecting stocks, choosing corporate directors, etc.
- 1. However, can we understand the **rationale** and **strategy** behind Al's success?
 - This understanding is essential for building **trust** in AI within the financial market.
- 2. Can AI illuminate the **limitations of human intelligence** and thus provide insights to **improve** human intelligence and welfare?
 - E.g., what AI considers the **most foolish human investment mistakes**? Avoiding them can significantly enhance welfare.





Q1: THE RATIONALE AND STRATEGY OF AI

- Ongoing SKBI research project ("Machine Learning as Arbitrage" by Lu, Spiegel, and Zhang 2024.)
- To explain the **rationale** and **strategy** of Al, we focus on one task that Al is good at: using firm characteristics to predict stock returns.
- We then compare AI to the best human strategy in finance (Arbitrage): dynamic arbitrage portfolios (DAPs).





MACHINE LEARNING VS. ARBITRAGE

• The Feedforward Neural Network



Our analysis:

- 1. In each month, we sort stocks into 10 deciles based on NN <u>predicted returns</u>. We then <u>long/short</u> the portfolios of stocks with the highest/lowest returns.
- 2. We compare the NN strategy to the best human strategy in finance (Arbitrage): dynamic arbitrage portfolios (DAPs).





ML AS ARBITRAGE

- **Top:** The importance of characteristics ranked by NN and DAPs.
 - ML select similar characteristics as DAPs.
- **Bottom:** the "Alpha" (the performance) of neural networks at different training horizons, as well as the part explained by arbitrage.
 - ML also delivers returns like DAPs.
- Yes, we can understand the **rationale** and **strategy** of AI in finance:
 - ML behaves as Arbitrage
 - ML can assist trading in line with the best human decisions.





Q2. CAN AI HELP **IMPROVE** HUMAN DECISIONS?

- Ongoing SKBI research project ("A Tale of Two Zoos", by Ghosh, Lu, Zhang, and Zhang, 2024)
- Retail investors are known to make mistakes due to their cognitive limitations: the "Bias Zoo"
- What AI considers to be the most significant investment mistakes?
- A related question: which one is more damaging for investment:
 - Making behavioral mistakes, or
 - Missing the **opportunities** offered by certain types of stocks.







COMMON BEHAVIORAL BIASES

- Under-Diversification: holding too few stocks in the portfolio.
- **Overtrade**: trading stocks too frequently, leading to a very high **Portfolio Turnover**.
- The Disposition Effect: selling winners too soon & holding on to losers too long.
- Local Bias: investing too heavily in local stocks.
- Lottery Preference: betting on small-probability events
- Salience/Rank Effect: Paying attention to stocks with extreme events or price movement/ranks
- **Extrapolation**: Believing that recent trends in stock prices will last longer.
- All these seven types of "mistakes" are well documented to harm investment performance.



FIRM OPPORTUNITIES

- **Profitability:** e.g., **ROA**
- Momentum: e.g., past winner will deliver better performance
- **Investments:** e.g., physical (capital) expenditure and share repurchase.
- Intangible and knowledge assets
- Value of firms: e.g., Tobin's Q, PE, PB,
- Trading frictions: size, liquidity,



OUR ANALYSIS

- A very big data on retail investors: The National Stock Exchange of India(NSE), 2012-2020. Over **15.4** million valid retail investor accounts
- We construct **13** proxies for behavioral biases and **23** holding-weighted stock characteristics for firm opportunities
- We employ a list of ML tools for our analysis
 - Traditional linear (OLS) model
 - LASSO, Ridge, and Random Forest
 - Two Neural Networks
 - Feedforward NN
 - Residual Neural Network (ResNN)
- We validate these tools by asking them to **predict** retail investors' performance. We will then use the most successful tool to answer the previous two questions.



PREDICTING MODELS

- Residual Neural Network (He et al., 2015):
- Output for a layer = Residual + Input



- Beneficial Features:
 - Each block tries to learn **some "new information" (i.e., residuals)** to **augment the data**, a simpler task to achieve with better information to learn from.
 - Each block has a **shorter gradient path**.
 - Modularity allows for deeper learning.
 - > These features help address issues like **overfitting** and **vanishing gradients**.
 - > Allows the algorithm to pay more attention to **economically important inputs** (e.g., biases)





MAIN FINDINGS (1)

- Validation of Models:
- 1. We use ML to predict retail investors' returns.
- 2. We then buy (sell) the portfolios of the best (worst) predicted investors.
- 3. The figure plots the performance of these strategies.
- 4. The two neural network tools can most successfully predict retail performance

SMU Classification: Restricted





MAIN FINDINGS (2)

- The Figure plots the relative importance of bias (blue bar) vs. firm Opportunities (Red bar)
- Behavioral biases jointly affect 60% of portfolio's returns. Firm opportunities explain 40%.
- Behavioral bias plays a particular important role for the returns of newly initiated trading (within one month).

SMU Classification: Restricted





TOP FACTORS

- We use different colors to highlight behavioral (red) vs. firm opportunities (blue).
- The Top 3 factors (mistakes) are:
 - (Under)diversification
 - Portfolio turnover
 - Momentum





TOP FACTORS FOR NEW TRADES

- Behavioral factors dominate the contributions to trading returns.
- The Top 3 factors (mistakes) are:
 - Portfolio turnover
 - The Disposition Effect
 - (Under)diversification
- All these factors contribute to bad total performance





CONCLUSION

- Yes, the **rationale** and **strategy** of current AI are still within our understanding. Hence, we can trust AI in assisting human decisions.
- One potential important help of AI is to act as a tool to detect human mistakes. AI can **improve** human decisions.



SMU Classification: Restricted

THANK YOU!